



AAHIT

Agencija za nadzor nad tržištem BiH
Агенција за надзор над тржиштем БиХ
Market Surveillance Agency of B&H



A GUIDE

FOR ECONOMIC OPERATORS
WITH THE GUIDELINES FOR PLACING
SAFE PRODUCTS ON THE MARKET

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FOREWORD

Dear readers,

Welcome to *the Guide for economic operators* by Market Surveillance Agency of Bosnia and Herzegovina. The Guide is created to provide useful information to all economic operators on the market of Bosnia and Herzegovina, in order to introduce them to the regulatory obligations and standards in force on the territory of Bosnia and Herzegovina.

Market Surveillance Agency of BiH plays a significant role in protecting consumer interests and promoting competitiveness. The Agency and the inspection authorities of the BiH entities and Brčko District of BiH ensure legal compliance and contribute to creation of a transparent market environment through inspection activities and market surveillance.

Aiming to keep you informed about future surveillance activities, we would like to draw your attention to *the Annual Market Surveillance Plan for 2025*, published on our official website in the section intended for economic operators. This document contains information on the product groups that will be subject to surveillance during 2025. It provides clear guidance on the types of products that will be under the spotlight of inspection surveillance and provides economic operators with sufficient time to ensure product compliance with applicable regulations and standards.

In this Guide, we highlighted information on seven (7) product groups that, together with *the Annual Market Surveillance Plan for 2025*, allow you to prepare your business for surveillance activities in a timely manner, avoid potential inconveniences and improve your market competitiveness. We believe that this information will help you better understand the responsibilities you have as an economic operator and provide you with guidelines for achieving compliance with the relevant legislation in Bosnia and Herzegovina.

We hope that this Guide, along with the surveillance information for 2025, will be a useful tool for improving your business.

Respectfully,

Editorial Team

SOOTHER HOLDERS



LEGAL BASIS

In order to place soother holders on the market of Bosnia and Herzegovina, they shall be safe in accordance with **the Law on General Product Safety** (Official Gazette of BiH, 102/09).



APPLICABLE STANDARD

Soother holders are safe if they meet safety requirements specified in the BiH standard BAS EN 12586+A1:2012 Child use and care articles - Soother holders - Safety requirements and test methods.

This standard specifies safety requirements relating to the materials, construction, performance, packaging and labelling of soother holders. It includes test methods for the mechanical and chemical requirements specified.



OBLIGATIONS OF ECONOMIC OPERATORS

Economic operators who place soother holders on the market of Bosnia and Herzegovina shall ensure that the soother holders meet the requirements related to packaging, information for consumers, instructions for use and safety requirements.

PACKAGING

- All instructions on the packaging shall be clear and legible. They shall include instructions for use and hygienic care of the soother holder.
- The instructions may be included on a separate leaflet placed inside the packaging or attached to the product.
- The packaging shall not include anything that can be used to lengthen the soother holder to more than the stipulated length.

INFORMATION FOR CONSUMERS

The following information shall be visible at the point of sale on the outside of the packaging:

- name, trademark or other means of product identification and the address of the manufacturer, distributor or retailer;
- the number and year of the standard;
- instructions for use or, if these are included in a leaflet within the packaging, a note indicating that this is the case.

INSTRUCTIONS FOR USE

Instructions for use shall be provided with soother holders and written in one of the official languages in Bosnia and Herzegovina. The instructions shall include the following warnings:

For your child's safety! WARNING!

- Before each use check the product carefully. Stop using it at the first sign of damage.
- Never lengthen the soother holder.
- Never attach to cords, ribbons, laces or loose parts of clothing. The child may be strangled.

The following information shall be provided:

- information on the safe use of the product;
- recommendation that the soother holder should only be attached to a garment;
- recommendation that the soother holder should not be used when the baby is in a cot, bed or crib;
- method of suitable cleaning;
- unsuitable methods of cleaning, storage and use;
- statement that a soother holder should not be used as a toy or a teether.



SAFETY REQUIREMENTS

Safety requirements for soother holders include the following:

- general requirements (these requirements are related to sharp parts, openings in soother holders, decorative parts, length of soother holders, strap width, thickness and length of cords, permanent and detachable fasteners on the holders and supplementary components);
- mechanical requirements (impact resistance, tensile strength, durability of the garment fasteners);
- chemical requirements.

Safety requirements are verified through laboratory testing in an authorized laboratory, which determines whether all the prescribed requirements for soother holders are met.

CHILDREN'S PUSHCHAIRS (0-22 kg)



LEGAL BASIS

In order to place children's pushchairs on the market of Bosnia and Herzegovina, they shall be safe in accordance with the **Law on General Product Safety** (Official Gazette of BiH, 102/09).



APPLICABLE STANDARDS

Children's pushchairs are safe if they meet all safety requirements specified in the BiH standards:

- BAS EN 1888-1+A1:2023 - Child care articles - Wheeled child conveyances - Part 1: Pushchairs and prams. This standard specifies the safety requirements and test methods for pushchairs and prams, designed for the carriage of one or more children, up to 15 kg each and up to 20 kg for any integrated platform on which a child can stand;
- BAS EN 1888-2+A1:2024 - Child care articles - Wheeled child conveyances - Part 2: Pushchairs for children above 15 kg up to 22 kg. This standard applies in conjunction with and in addition to the standard BAS EN 1888-1 and it cannot be used separately.



OBLIGATIONS OF ECONOMIC OPERATORS

Economic operators who place children's pushchairs on the market of Bosnia and Herzegovina shall ensure that the children's pushchairs meet the requirements related to marking, information for consumers, instructions for use and safety requirements.



MARKING

Children's pushchairs shall be labelled with the following legible and indelible information and warnings:

- name or trademark of the manufacturer, importer or retailer;
- the identification of the model of pushchair (where a pushchair can be sold in separate parts, each part shall be individually marked);
- "WARNING: Never leave the child unattended";
- "WARNING: Use a harness as soon as the child can sit unaided" (for pram bodies having an internal length greater than 800 mm);
- "WARNING: This seat unit is not suitable for children under 6 months of age" (for pushchairs that are not suitable for children under 6 months of age);
- "WARNING: Always use the restraint system";
- the number and year of the standard (the applicable standard is specified depending on the weight of the child);
- pram bodies shall have an indication of the maximum height of the mattress, unless a mattress is provided; in that case, the manufacturer shall clearly indicate that no additional mattress shall be used;
- the maximum weight of each child the pushchair is intended for, using the following pictogram:



INFORMATION FOR CONSUMERS AND INSTRUCTIONS FOR USE

The following information shall be clearly visible at the point of sale:

- the maximum weight of each child the pushchair is intended for, using either a statement or the above-mentioned pictogram (for children weighing up to 15 kg);
- the maximum weight of the child and age of each child the pushchair is intended for, using either a statement or the following pictogram (for children weighing up to 22 kg or aged up to 4 years);
- "WARNING: This product is not suitable for running or skating";
- "Note: This product is suitable for a child who cannot sit unaided and cannot push itself up on its hands and knees. Maximum weight of the child: 9 kg." (for pram bodies with a length of 800 mm or less).



Instructions for use shall be provided with children's pushchairs and written in one of the official languages in Bosnia and Herzegovina. The instructions shall include detailed warnings: never leave the child unattended; check that the carry cot, car seat or other attachments are correctly attached to the pushchair; ensure that all the locking devices are engaged before use; always use the restraint system, as well as other warnings. The instructions shall include the information concerning the weight of each child, means to identify the product, instructions for folding and unfolding of the pushchair, instructions covering all functions of the pushchair, instructions for routine inspection, maintenance, cleaning and other information.



SAFETY REQUIREMENTS

Safety requirements for pushchairs include the following:

- chemical risks, flammability risks, mechanical risks (risk of entrapment, risk of moving parts, risk of crushing, risk of suffocation and risk of strangulation);
- requirements related to protective functions, safety belts, braking and parking devices;
- requirements related to construction, stability, dynamic resistance, wheels, handles, sharp edges and protruding parts.

Safety requirements are verified through laboratory testing in an authorized laboratory, which determines whether all the prescribed requirements for children's pushchairs are met.

HAND-HELD ELECTRIC ORBITAL SANDERS



LEGAL BASIS

In order to place hand-held electric orbital sanders on the market of Bosnia and Herzegovina, they shall be safe in accordance with **the Order on the safety of machinery** (Official Gazette of BiH, 04/10).



APPLICABLE STANDARDS

Hand-held electric orbital sanders are safe if they meet the safety requirements specified in the BiH standards:

- BAS EN 62841-1:2016/Cor1:2017/A11:2023 Electric motor-operated hand-held tools, transportable tools and lawn and garden machinery - Safety - Part 1: General requirements;
- BAS EN 62841-2-4:2015/Cor1:2017 Electric motor-operated hand-held tools, transportable tools and lawn and garden machinery - Safety - Part 2-4: Particular requirements for hand-held sanders and polishers other than disc type.

These standards define the safety and technical requirements that a manufacturer must meet in the process of manufacture of the machines.

OBLIGATIONS OF ECONOMIC OPERATORS

Manufacturers, importers and distributors who place hand-held electric orbital sanders on the market of Bosnia and Herzegovina shall ensure that the machines meet the safety requirements related to marking, instructions for use, functionality and design.



MARKING

Hand-held electric orbital sanders shall be legibly and indelibly marked at least with the following markings:

- conformity marking;
- name (or trademark) and full address of the manufacturer (or authorized representative);
- model, series or type reference;
- the year of manufacture and serial number, if any;
- rated voltage or rated voltage range in volts (V);
- symbol for nature of supply (~ or a.c.) or rated frequency (Hz);
- rated power input in watts (W) or rated current in amperes (A);
- IP number, according to degree of protection against ingress of water;
- symbol for class II construction (only for class II hand-held electric orbital sanders).



WARNINGS:

“WARNING: To reduce the risk of injury, user must read the instruction manual” or the appropriate pictogram.



The word “WARNING” shall be written in capital letters not less than 2.4 mm high and shall not be separated from the rest of the statement.



INSTRUCTIONS FOR USE

Instructions for use shall be provided with each hand-held electric orbital sander and written in one of the official languages in Bosnia and Herzegovina. The instructions shall include at least the following information:

- repeated information and markings attached to the machine, except for the serial number;
- the foreseen use of the machine;
- the instructions for safe: putting into service, use, handling, assembly and disassembly, adjustment and maintenance (servicing and repair).

The instructions also include the information and general safety warnings related to:

- work area safety;
- electrical safety;
- personal safety,
- use and maintenance;
- servicing.



SAFETY REQUIREMENTS

Safety requirements related to functionality and design of hand-held electric orbital sanders are checked by laboratory testing. Certain safety requirements, such as contact with moving and live parts, can be checked by visual control.

FOOD BLENDERS



LEGAL BASIS

In order to place electric food blenders on the market of Bosnia and Herzegovina, they shall be safe in accordance with **the Order on electrical equipment designed for use within certain voltage limits** (Official Gazette of BiH, 98/09).



APPLICABLE STANDARDS

Electric food blenders are safe if they meet the safety requirements specified in the BiH standards:

- BAS EN IEC 60335-1:2024 + A11:2024 Household and similar electrical appliances - Safety - Part 1: General requirements;
- BAS EN IEC 60335-2-14:2024 + A1:2024 + A11:2024 Household and similar electrical appliances - Safety - Part 2-14: Particular requirements for kitchen machines.

OBLIGATIONS OF ECONOMIC OPERATORS

Economic operators who place electric food blenders on the market of Bosnia and Herzegovina shall ensure that the blenders meet the requirements related to marking, instructions for use and safety requirements.



MARKING

Electric food blenders shall be legibly and indelibly marked with the following information and warnings:

- manufacturer's brand name or trademark and model/type reference;
- conformity marking;
- rated voltage or rated voltage range in volts (V);
- rated power input in watts (W) and symbol for nature of supply (~) or rated frequency (Hz);
- protection class marking.



INSTRUCTIONS FOR USE

Instructions for use shall be written in one of the official languages in Bosnia and Herzegovina. The instructions shall include the following warnings:

- This appliance shall not be used by children. Keep the appliance out of the reach of children.
- The appliance must not be used to grind substances it is not intended for.
- Pay attention to the blades when handling, emptying the food container or cleaning the appliance.
- Use the device only with its original stand.
- The instructions for use shall include details on how to clean the appliance, particularly the parts in contact with food.



SAFETY REQUIREMENTS

Safety requirements for electric food blenders include the following:

- The connection between the supply cord and the plug, as well as the connection between the supply cord and the appliance shall be adequately designed, i.e. fixed by an "anchor".
- Live parts of the appliance shall not be accessible.
- It must not be possible to touch the sharp blades while the device is operating.
- The blades of the appliance shall be attached to the food container in an appropriate way, so that they cannot be separated while the device is operating.
- The appliance shall have adequate mechanical strength and stability.

Safety requirements are verified through laboratory testing in an authorized laboratory, which determines whether all the prescribed requirements for electric food blenders are met.



HAND-HELD MIXERS



LEGAL BASIS

In order to place electric hand-held mixers on the market of Bosnia and Herzegovina, they shall be safe in accordance with **the Order on electrical equipment designed for use within certain voltage limits** (Official Gazette of BiH, 98/09).



APPLICABLE STANDARDS

Electric hand-held mixers are safe if they meet the safety requirements specified in the BiH standards:

- BAS EN IEC 60335-1:2024 + A11:2024 Household and similar electrical appliances - Safety - Part 1: General requirements;
- BAS EN IEC 60335-2-14:2024 + A1:2024 + A11:2024 Household and similar electrical appliances - Safety - Part 2-14: Particular requirements for kitchen machines.

OBLIGATIONS OF ECONOMIC OPERATORS

Economic operators who place electric hand-held mixers on the market of Bosnia and Herzegovina shall ensure that the mixers meet the requirements related to marking, instructions for use and safety requirements.



MARKING

Electric hand-held mixers shall be legibly and indelibly marked with the following information and warnings:

- manufacturer's brand name or trademark and model/type reference;
- conformity marking;
- rated voltage or rated voltage range in volts (V);
- rated power input in watts (W) and symbol for nature of supply (~) or rated frequency (Hz);
- protection class marking.



INSTRUCTIONS FOR USE

Instructions for use shall be written in one of the official languages in Bosnia and Herzegovina. The instructions shall include the following warnings:

- This appliance shall not be used by children. Keep the appliance out of the reach of children.
- The appliance must not be used to mix substances it is not intended for.
- Pay attention to the beaters/blades when handling, emptying the food container or cleaning the appliance.
- The instructions for use shall include details on how to clean the appliance, particularly the parts in contact with food.



SAFETY REQUIREMENTS

Safety requirements for electric hand-held mixers include the following:

- The connection between the supply cord and the plug, as well as the connection between the supply cord and the appliance shall be adequately designed, i.e. fixed by an "anchor".
- Live parts of the appliance shall not be accessible.
- The appliance must not have sharp beaters (blades), or these blades must be protected.
- It must not be possible to release the beaters of the mixer during operation by pressing a button or by any other means.
- The appliance shall have adequate mechanical strength and stability.

Safety requirements are verified through laboratory testing in an authorized laboratory, which determines whether all the prescribed requirements for electric hand-held mixers are met.



HAND-HELD BLENDERS



LEGAL BASIS

In order to place hand-held blenders on the market of Bosnia and Herzegovina, they shall be safe in accordance with **the Order on electrical equipment designed for use within certain voltage limits** (Official Gazette of BiH, 98/09).



APPLICABLE STANDARDS

Hand-held blenders are safe if they meet the safety requirements specified in the BiH standards:

- BAS EN IEC 60335-1:2024 + A11:2024 Household and similar electrical appliances - Safety - Part 1: General requirements;
- BAS EN IEC 60335-2-14:2024 + A1:2024 + A11:2024 Household and similar electrical appliances - Safety - Part 2-14: Particular requirements for kitchen machines.

OBLIGATIONS OF ECONOMIC OPERATORS

Economic operators who place hand-held blenders on the market of Bosnia and Herzegovina shall ensure that the blenders meet the requirements related to marking, instructions for use and safety requirements.



MARKING

Hand-held blenders shall be legibly and indelibly marked with the following information and warnings:

- manufacturer's brand name or trademark and model/type reference;
- conformity marking;
- rated voltage or rated voltage range in volts (V);
- rated power input in watts (W) and symbol for nature of supply (~) or rated frequency (Hz);
- protection class marking.



INSTRUCTIONS FOR USE

Instructions for use shall be written in one of the official languages in Bosnia and Herzegovina. The instructions shall include the following warnings:

- This appliance shall not be used by children. Keep the appliance out of the reach of children.
- The appliance must not be used to grind substances it is not intended for.
- Pay attention to the blades when handling, emptying the food container or cleaning the appliance.
- The instructions for use shall include details on how to clean the appliance, particularly the parts in contact with food.



SAFETY REQUIREMENTS

Safety requirements for hand-held blenders include the following:

- The connection between the supply cord and the plug, as well as the connection between the supply cord and the appliance shall be adequately designed, i.e. fixed by an "anchor".
- Live parts of the appliance shall not be accessible.
- The blades of the appliance shall be protected from above to prevent potential contact between the blades and other surfaces and objects other than food during operation of the blender.
- The appliance shall have adequate mechanical strength and stability.

Safety requirements are verified through laboratory testing in an authorized laboratory, which determines whether all the prescribed requirements for hand-held blenders are met.



CORD EXTENSION SETS



LEGAL BASIS

In order to place cord extension sets on the market of Bosnia and Herzegovina, they shall be safe in accordance with **the Order on electrical equipment designed for use within certain voltage limits** (Official Gazette of BiH, 98/09).



APPLICABLE STANDARDS

Cord extension sets are safe if they meet the safety requirements specified in the BiH standards:

- BAS IEC 60884-1:2024 Plugs and socket-outlets for household and similar purposes - Part 1: General requirements;
- BAS IEC 60884-2-7:2011 + A1:2014 + A1/Cor1:2024 Plugs and socket-outlets for household and similar purposes - Part 2-7: Particular requirements for cord extension sets.

OBLIGATIONS OF ECONOMIC OPERATORS

Economic operators who place cord extension sets on the market of Bosnia and Herzegovina shall ensure that the cord extension sets meet the requirements related to marking, instructions for use and safety requirements.



MARKING

Cord extension sets shall be legibly and indelibly marked with the following information:

- manufacturer's brand name or trademark;
- conformity marking;
- cross-sectional area of the conductors (indicated on the insulation of the power supply cord);
- rated current in amperes (A) and rated voltage in volts (V);
- rated maximum power input in watts (W_{max});
- symbol for nature of supply (\sim);
- protection class marking (if different than Class I).



CONSUMER INFORMATION AND INSTRUCTIONS FOR USE

All consumer information as well as any type of instructions for use supplied with cord extension sets shall be written in one of the official languages in Bosnia and Herzegovina. The instructions shall include all the details required for safe use and maintenance of the product.



SAFETY REQUIREMENTS

Safety requirements for cord extension sets include the following:

- electrical hazards that may arise if live parts are accessible when using a cord extension set;
- constructional requirements that ensure adequate connection between the supply cord and the plug, as well as the connection between the supply cord and the appliance housing (the so-called "anchor");
- constructional requirements according to which socket-outlets to be used in cord extension sets shall have shutters;
- all the other requirements according to which cord extension sets must have appropriate electrical and mechanical safety.

Safety requirements are verified through laboratory testing in an authorized laboratory, which determines whether all the prescribed requirements for cord extension sets are met.



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

Below is an overview of some of the products posing serious risk to consumers, that were subject to surveillance in 2024. Due to extremely bad results, surveillance of certain product groups shall be repeated.

Chair *Melita Gray*
Risk of injuries



Children's ski boots *Fischer RC4 60 JR GW*
Risk of injuries



Three wheeled toy scooter *PLU 349550 3*
Risk of injuries



Skateboard *22-807000 (RY2206A)*
Risk of injuries



Skateboard *ITEM No. IZ4172*
Risk of injuries



Skateboard *Snow white*
Risk of injuries



Skateboard *HW-3108C*
Risk of injuries



Children's pushchair *art. no. AR115*
Risk of injuries



Baby bodysuit *PLU 597227*
Risk of choking



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

Toy pushchair *Sinsay*
Risk of injuries



Children's toy *OM-280*
Chemical risk



Children's toy *Baby water fun 912450*
Chemical risk



Doll *Sweet Fashion*
Chemical risk



Baby doll *M Sweet Baby*
Chemical risk



Doll *Moya Mia Ultra Glow* PLU 596593
Chemical risk



Toy pottery wheel set *PLU 596629*
Chemical risk



Toy stamps *Art & Craft Stamps 26 pcs. PLU 607141*
Chemical risk



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

Toy Slime *Crystal Easy to Stretch*
Chemical risk



Colouring pencil set in a tube PLU 344664 / PLU 347467 / PLU 349916 / PLU 351997/ PLU 596332/ PLU 599150 / PLU 599152 / PLU 599153
Chemical risk



Women's purse
PLU 599589
Chemical risk



Laser pointer
Risk of eye injuries and damage to sight



Laser pointer *Bullet*
Risk of eye injuries and damage to sight



Laser pointer
Risk of eye injuries and damage to sight



Laser pointer *GREEN LASER POINTER*
Risk of eye injuries and damage to sight



Laser toy gun *AIR SOFT GUN*
Risk of eye injuries and damage to sight



Laser toy gun *SUPER AIR GUN*
Risk of eye injuries and damage to sight



Laser toy gun *007D*
Risk of eye injuries and damage to sight



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

Remote-controlled toy resembling a bee *PLU 596565*
Risk of fire



Hand-held electric drill *RED-450*
Risk of electric shock, injuries and fire



Steam generator iron *Philips PSG80xx, PSG81xx and PSG9050*
Risk of burns and injuries



Mobile phone charger *Wanbo, type EP-TA800*
Risk of electric shock



Cord extension set *MGP332*
Risk of electric shock



Cord extension set *ROA19RTX050-2*
Risk of fire and electric shock



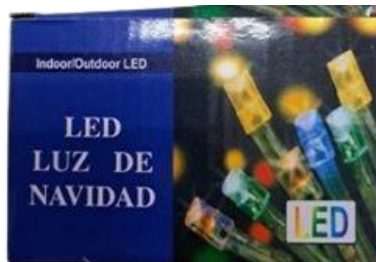
Cord extension set *DSDM0728006*
Risk of electric shock



Lighting chain *Yilbasi Isigi DRL-50-PS*
Risk of electric shock and fire

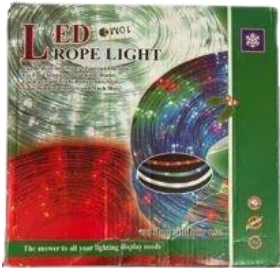


Lighting chain LED *Luz De Navidad, black and transparent insulation*
Risk of electric shock and fire



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

Lighting chain *LED Rope Light*, 10 m
Risk of electric shock and fire



Lighting chain *VENEER FASTENER CURTAIN LAMP* YRT-3-12-0.3S
Risk of electric shock and fire



Lighting chain *Christmas Time MI1418*
Risk of electric shock and fire



Lighting chain *Net Light Winter Wonderland 100L*
Risk of electric shock and fire



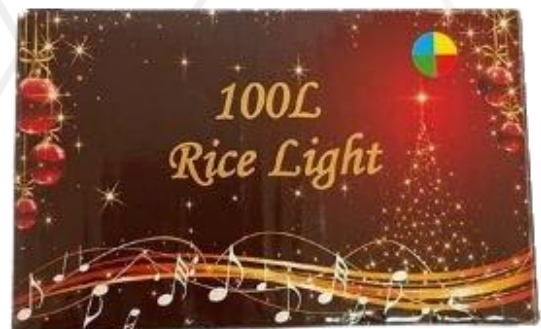
Lighting chain *Yilbasi Isigi*
Risk of electric shock and fire



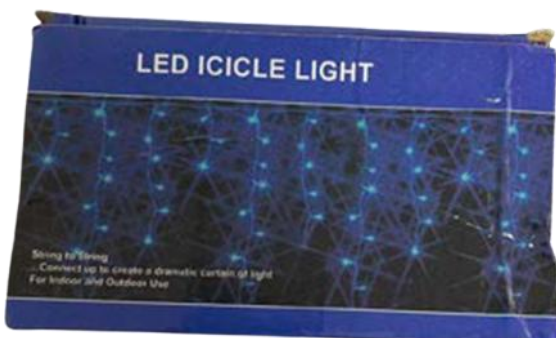
Lighting chain *Light Christmas 200 LED*
Risk of electric shock and fire



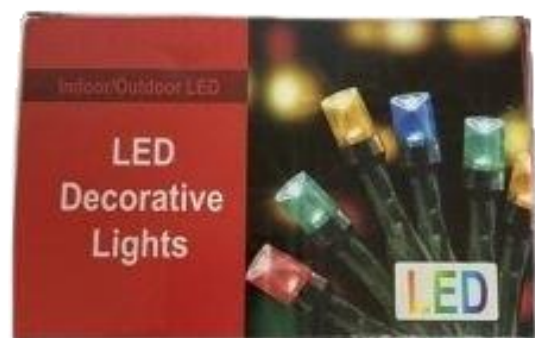
Lighting chain *100 L Rice Light*
Risk of electric shock and fire



Lighting chain *LED Icicle Light*
Risk of electric shock and fire



Lighting chain *LED Decorative Lights*
Risk of electric shock and fire



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

Electric toaster *Oarana Cube 882-X-J6*
Risk of electric shock and fire



Electric toaster *Sokany SK-016S*
Risk of electric shock and fire



Electric water kettle *DGS001*
Risk of electric shock



Hairdryer *GWB GW-6570*
Risk of electric shock and fire



Hairdryer *Gemei GM-1793*
Risk of electric shock and fire



Hair styler *One Step 5250*
Risk of electric shock and fire



Hair straightener *Inova NHG-325*
Risk of electric shock and fire



Hair curler *Root DT-2031-9*
Risk of electric shock and fire



Hair curler *Jundeli JDJL-518*
Risk of electric shock and fire



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

Electric luminaire *BP-1260*
Risk of electric shock and fire



Electric luminaire *KP-13220*
Risk of electric shock and fire



Electric luminaire
Risk of electric shock and fire



Electric luminaire *Desk lamp*
Risk of electric shock and fire



Child appealing luminaire *Sunrise Lighting MT-7056*
Risk of electric shock and fire



Child appealing luminaire *Ozcan, 6315-15.07*
Risk of electric shock and fire



Child appealing luminaire *Mass - Light*
Risk of electric shock and fire



Child appealing luminaire *3D Space, JM2231*
Risk of electric shock and fire





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